

TERMS AND CONDITIONS FOR RENTING

Conclusion of the Contract

Agreement is reached and these terms and conditions will be binding to both parties, when these conditions have been made available to the customer and the renter has confirmed the contract.

Terms of payment

If the reservation is made no later than 35 days before the holiday commencement date, 25% of the total price shall be paid as advance payment within 7 days after the reservation is confirmed. However, the total price must always be paid no later than 28 days before the start of the rental period. If the booking is made later, the full price of the reservation is carried out when the reservation has been confirmed.

The use of the resort

Resort is in use of the customer from 18.00 on the arrival day until the departure date at 12.00, unless otherwise agreed.

The keys are given on arrival. Customer returns the resort's keys in accordance with the instructions received. The costs of a lost key and the possible changing of locks are charged from the customer.

You must comply the instructions and regulations issued, and you are responsible for any damage occurring to the renter or to a third party. The customer is obliged to pay for any damage caused to the property or the environment. If the customer causes a serious disturbance, danger or disregards the instructions in the cottage or the cabin area, the agreement can be terminated immediately and the customer is not entitled to any refunds.

Customer is responsible for cleaning the cabin and its grounds during the rental period and performs cleaning before leaving. If the cleaning at the end of the rental period is not properly performed, the customer will be charged minimum of 200€ as a cleaning fee.

The customer is responsible for ensuring that they have the necessary valid documents, such as passport, visa, proof of fisheries management fee, as well as any insurance coverage, they may need.

If the customer does not use the all of the agreed services or only uses a part of the services, they are not entitled to any price reductions or refunds.

Bringing pets on the resort is strictly prohibited.

Smoking indoors is strictly prohibited.

Only agreed number of persons can be accommodated in the cabin.

Bringing a caravan or a tent to the grounds without the owner's permission is prohibited.

Possible cancellation of the contract

If you cancel during your stay, the customer is not entitled to any refunds. If the customer does not comply with the terms of payment, the renter has the right to consider the reservation canceled and the contract rescinded. Rates are quoted without obligation, and the owner reserves the right to change the prices.

The customer's right to cancel the contract due to force majeure

If the customer or a person from the same household suffers from sudden serious illness, serious accident or death, the customer is allowed to cancel the contract and entitled to receive a full refund of the price paid minus 100€ for handling costs. However, if the use of the services has already started, the customer is

not entitled to any refunds. The renter shall be immediately notified. The disease or accident preventing the use of service must be proven by a medical certificate.

The customer's right to terminate the contract for no particular reason

- a) no later than 28 days prior to the start of service by paying 25% of the agreed price.
- b) less than 28 days but not later than 14 days before the service commencement of payment of 50% of the agreed price.
- c) less than 14 days, but no later than 7 days before the service the commencement of payment of 75% of the agreed price.

If the contract is terminated later or the customer fails to notify the renter prior to the service commencement of the fact that he does not use the service, the renter has the right to charge the full agreed price.

The renter's the right to terminate the contract

The renter has the right to cancel the contract or suspend the service in case of a force majeure, such as a fire, natural disaster, measures by authorities, strike or other comparable unpredictable event prevents or substantially impedes the delivery of the service. If the contract is terminated before commencement, the customer will be refunded the full price paid. If the service is suspended, a partial refund based on unfulfilled part will be paid. The renter shall immediately notify the customer of an impediment if the service cannot be carried out.

The responsibility for the implementation of the Agreement

The renter is responsible for ensuring that the customer receives the services outlined in this contract as they are marketed or as agreed upon separately.

The parties' liability and compensation for damages

The customer is entitled to a compensation for damage caused by the renter or renter's negligence. The renter is not liable for damage caused by a force majeure or any other unforeseeable event that the renter could not have prevented through utmost care. The renter shall inform the customer without delay and endeavor to act in a way that the damage suffered by the customer will be as small as possible.

Complaints and disputes

The customer is required to make a claim directly to the renter for any deficiencies that can be corrected during the service. Any other complaints that could not be corrected during the service and all claims must be made in writing to the renter immediately after the rental period has expired. The customer must immediately (or at latest after the rental period has expired) inform the renter of any damage and accidents on the property. If the renter discovers the damage later, the customer can be charged for the cost of damages and an additional fee (minimum of 100€) for handling costs.